

Work Report

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Reflecting on the cart operations training
 General Affairs Division,
 General Affairs Department
 Miku Abiru Ms.

To begin with, I learned the basics of cart retrieval and maintenance monitoring operations based on the operations manual and cart service movement chart (shift chart) in a classroom setting.

Now it's time for on-site training!

I collected a small cart for the first time.

Even though the carts are small, when five carts are connected, they are quite heavy, and it is very difficult to transport them while taking into consideration the safety of the surrounding area.

The staff members transported the items by coupling up to six large carts, and I keenly felt how difficult it was when I experienced it firsthand.

At the end of the day, we counted the number of carts in each cart lot, and if there were not enough carts, we had to search for and match the number of carts.

I also learned that when returning the carts to the cart storage area, they add the extra step of disconnecting the carts to make it easier for customers to pick them up, and I thought that they were providing fine service. I wish I had asked the question right then and there. If I have the chance next time, I would like to know more about the work that the managers and leaders do.



This is a report on the cart operations training in 2023.

Reflections on Cart Operations Training
 Accounting Section,
 General Affairs Department
 Akane Watanabe Ms.

First of all, when I was actually guided through the conduit, I was surprised at the quantity of carts collected and the distance of carts transported, which was more than I had imagined!

After transporting the carts, I felt that they were well managed by checking the number of carts at the warehouse at all time to ensure that no carts were lost and sharing this information among the staff.

For the safety of customers, the staff also repairs and maintains broken carts, except for welding, and I was even more surprised to see the ministry actually turning over large carts.

I was reminded once again of the high level of awareness of the staff, as they pay attention to details that we would not notice in order to ensure our safety. Amazing!!!

The break time for these staff members is one hour, and We would like them to take their breaks as comfortable as possible.

What we can do as General Affairs Department...

I felt that it would be nice if we could provide a rest area or something relaxing for the very hardworking staff members. Finally, this training was a good opportunity for me to recognize how hard cart operations actually are, and to realize how staff members usually feel while performing their duties. I would have liked to hear more from the staff since it was such a good opportunity.

